



NICHE

LOSS ADJUSTERS &
MARINE SURVEYORS LTD

PROFILE

2026



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OUR MISSION

To leverage on technology and experience to add value to our Principals and ensure timely resolution of all instructions received.



OUR VISION

To be a leading claims management, loss adjusting and marine surveying practice in the region.

OUR DIRECTORS

Mr. Fredrick Oloo is the Principal Officer and Managing Director at Niche Loss Adjusters & Marine Surveyors Ltd. He is an ambitious young adjusting professional with close to a decade of experience across the regional market and has previously worked with two of the leading loss-adjusting firms in the Kenyan market.

He holds an undergraduate degree in Insurance from the University of Nairobi, a Marine Cargo Surveying Certification from the Maritime Training Academy (UK), a Level 4 Diploma in Insurance (Dip CII) qualification from the Chartered Insurance Institute (UK), and an Advanced Diploma qualification (Adv. Dip CILA) from the Chartered Institute of Loss Adjusters (UK).

He is also an active member of various professional institutes, including the Institute of Loss Adjusters & Risk Surveyors in Kenya where he serves as a Council Member, and the Institute of Loss Adjusters in the UK where he's a member of the Institute's Future Focus Special Interest Group. He also serves as the Institute's ambassador for Africa.



Mr. Fredrick Oloo

Bcom (Ins), Dip CII, Adv. Dip CILA
Principal Officer/Managing Director

OUR TEAM

Our core team includes, but is not limited to:



Mumbua Nzuki
Legal Consultant



QS. Harriet Kariuki
Consultant Quantity Surveyor



Anthony Obare
Consultant Risk Management Expert



Hesborn Ocholla
Operations



Susan Mutunga
Accounting & Finance

SERVICES

Our range of services include, but are not limited to:



1. LOSS ADJUSTING



2. INSURANCE SURVEYING



3. EXPERT WITNESS & LITIGATION SUPPORT

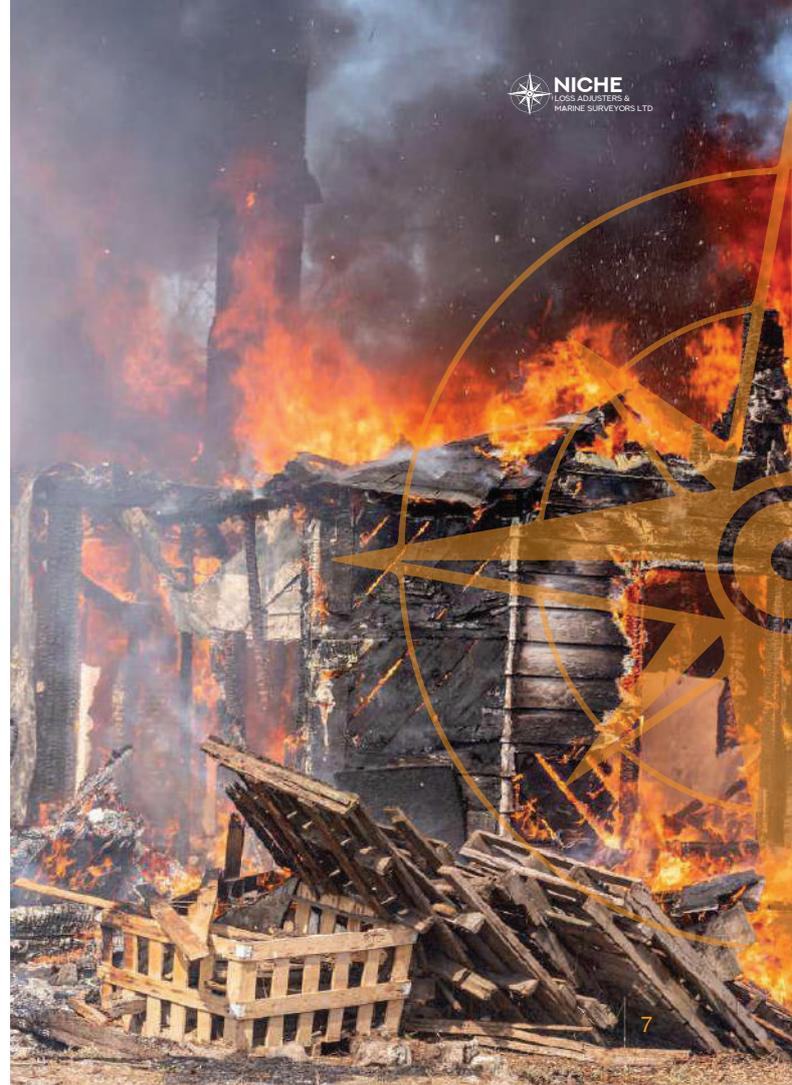


4. CLAIM MANAGEMENT TRAINING

LOSS ADJUSTING

We offer bespoke domestic and commercial loss adjusting and claims consultancy services. Each instruction we receive ranging from small, day-to-day domestic policy claims to major, large, and complex commercial claims is handled with utmost professionalism and within the agreed SLA timelines.

Through our existing collaborations, we are further able to bring on board relevant technical expertise, as and when required, to deal with specialist claims.





FINANCIAL LINES

Our team comprises experienced loss adjusters, accountants, and other financial specialists to ensure that all financial line claims including Business Interruption, Fidelity Guarantee, Professional Indemnity, and Product Liability are handled by the best possible technical experts.

CONSTRUCTION & ENGINEERING

We boast of in-depth understanding and experience from handling some of the largest claims in this sector. Our Managing Director, for instance, was involved in CAR claims arising during the construction of Phase III of Tanzania's Standard Gauge Railway project, as well as in the investigation and conclusion of various theft and damage claims during the construction of the Two Rivers Mall. We have equally handled and are experienced with Construction Plant & Equipment claims.





AVIATION

Our aviation claims service offering ranges from aircraft/aviation equipment repairs to the investigation of aviation (hull/cargo) accidents.

The aviation team comprises a network of seasoned aviation professionals who ensure thorough consideration of all material facts.

Our experienced loss adjusters then rely on this input to interpret the policy terms/conditions and advise on liability/quantum as appropriate.

AGRICULTURE

The agricultural sector is the backbone of the Kenyan economy, contributing approximately 33% to the nation's GDP.

Our experienced staff understands this and endeavors to deliver the required expertise for our principals' large-scale crop and livestock risks.

With our deep understanding of the sector, coupled with our adoption of the latest technological equipment, we remain available 24/7/365 to take on and service new instructions.



ENERGY

Our Energy Team takes pride in the ability of our expert loss adjusters to tailor the adjustment to each claim's unique circumstances, ensuring that the technical expertise and technology resources applied to the claims adjusting process result in cost-effective resolution for all parties, ensuring stakeholders' satisfaction.

We have deep expertise in solar panels and maintain relevant collaborations with technical resource personnel across the oil and gas sub-sector.

RISK SURVEYING

Our team of highly qualified and professional surveyors undertake comprehensive property risk surveys for residential and commercial properties. The surveys cover a wide range of areas, including but not limited to: -

- Fire and Special Perils
- Theft/Money
- Employers, Public and/or Products Liability
- Business Interruption
- Contractors All Risks

Risk surveys are undertaken in order to identify any hazards which may be present at a site and develop mitigation measures reducing the risk posed to both the workers and the property. A prudent manager would want to ensure that each and every conceivable risk to growth and expansion of his business is adequately taken care of. Most of these entrepreneurs insure their hard-earned investments against all eventualities that may threaten their survival. However, insurance is just but one alternative to mitigating against risk.

Our team of experts strive to engage in conducting risk surveys in conformity with the industry requirements. A comprehensive survey report is provided, including photographic evidence and recommendations, where appropriate.

MARINE SURVEYING

We have built an impressive reputation for excellence in the field of marine and transit claims consultancy. Our services encompass comprehensive claims management, including technical investigation of marine and transit losses, legal reviews where required, loss adjusting, and recoveries against third parties. We also handle liability claims for freight forwarders and logistics companies.



Our Esteemed Clients Include:

- A leading Kenyan fruits importer
- Marine underwriters
- Shipping lines





EXPERT WITNESS & LITIGATION SUPPORT

We have built expertise as expert witnesses to insurance companies over the years. Through our network of advocates and legal consultants, we are able to provide the necessary litigation support to our principals across the region.

CLAIMS MANAGEMENT TRAINING

We are passionate about what we do, and our Managing Director has built an impressive portfolio of claims management training across the region.

Trainings are done through a subsidiary company, Specialty Claims Academy, and have included:

- A CILA (UK) sponsored Loss Adjusting workshop in Kigali, Rwanda
- Loss Adjusting/claims management training for leading insurance companies and insurance brokerage firms
- Madison General Insurance Kenya Limited
- MIC Global Insurance Brokers Ltd
- CIC General Insurance Ltd



OUR PARTNERS



AND MANY OTHERS

📍 Jenga Leo Coworking Offices,
15th Floor, Highway Heights
Marcus Garvey Road, Kilimani
P O Box 9655 - 00200
NAIROBI

🌐 niche-adjusters.co.ke
✉ info@niche-adjusters.co.ke
☎ 0727 497 850



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